

Carillon Nursing and Rehabilitation Center COVID-19 Visitation Fact Sheet

1. Visiting shall be:
 - Daily from 10:30-11:00 AM, 11:15-11:45 AM and 2:00-2:30 PM by appointment only
 - Limited to 30 minutes
 - Limited to outdoor areas (weather permitting) except under certain limited circumstances (see #9 below)
 - Limited to family members, loved ones, and representatives from the long-term care ombudsman program (LTCOP) and resident advocacy organizations
 - Strictly prohibited on resident floors, resident rooms and care areas
 - Limited to two (2) visitors per resident per day
2. Visitors must wear a face mask or face covering that covers the nose and mouth when on the premises.
3. Residents, visitors, representatives of the long-term care ombudsman and resident advocacy organizations (collectively "Visitors") will be required to appropriately use an alcohol-based hand sanitizer, consisting of at least 60 percent (60%) alcohol, provided by the Facility, prior to visiting the residents.
4. Visitors must maintain social distancing, except when assisting with wheelchair mobility.
5. NYS Department of Health issued a Health Advisory on September 17, 2020. In accordance with the Advisory, effective September 24, 2020, all Visitors are required to present proof of a verified negative test result for COVID-19 within 7 days of their visit. As per the Department of Health, Visitors will be prohibited from entering the building if they are displaying symptoms of COVID-19 or fail to produce proof of a negative test result.
6. The Facility will screen Visitors for signs and symptoms of COVID-19 prior to resident access and will prohibit Visitor(s) exhibiting any COVID-19 symptoms or that do not pass the screening questions.
7. Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding international travel or travel to restricted states designated under the Commissioner's COVID-19 Travel Advisory (<https://coronavirus.health.ny.gov/covid-19-travel-advisory>). Please note that if you have visited any of the Restricted States or have travelled internationally within the last fourteen (14) days, visitation will **NOT** be permitted.

8. The following information must be provided for each visitor: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available. To expedite the screening process and schedule your visit, please visit <https://www.signupgenius.com/go/10c0d4daea82ca6fdc34-resident2>.
9. No more than 10 percent (10%) of the residents shall have visitors at any one time.
10. Under certain limited circumstances, as determined by the Facility, visitation may be permitted inside, in a well-ventilated space with no more than 10 individuals who are appropriately socially distanced and wearing a facemask or face covering while in the presence of others.
11. Visitors under the age of 18 years old MUST be accompanied by an adult 18 years of age or older.
12. A copy of the Facility's formal visitation plan is posted on the website.
13. The staff is required to monitor the visitation process. In accordance with the NYSDOH July 10, 2020 Health Advisory, if any visitor fails to adhere to the Facility's visitation plan, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.