

Carillon Nursing and Rehabilitation Center COVID-19 Visitation Fact Sheet

NYS Department of Health issued a Health Advisory on February 23, 2021, advising visitation may be expanded, beginning February 26, 2021, so long as no new onset of COVID-19 cases in the last 14 days and the facility is not currently conducting outbreak testing as reported on daily HERDS submissions

1. Visiting shall be:
 - Daily from 10:30-11:00 AM, 11:15-11:45 AM and 2:00-2:30 PM by appointment only
 - Limited to 30 minutes
 - Limited to outdoor areas (weather permitting) except under certain limited circumstances (see #6 below)
 - Limited to family members, loved ones, and representatives from the long-term care ombudsman program (LTCOP) and resident advocacy organizations
 - Strictly prohibited on resident floors, resident rooms and care areas
 - Limited to two (2) visitors per resident per day
2. Visitors must wear a face mask or face covering that covers the nose and mouth when on the premises.
3. Residents, visitors, representatives of the long-term care ombudsman and resident advocacy organizations (collectively “Visitors”) will be required to appropriately use an alcohol-based hand sanitizer, consisting of at least 60 percent (60%) alcohol, provided by the Facility, prior to visiting the residents.
4. Visitors must maintain social distancing, except when assisting with wheelchair mobility.
5. The Facility will use the COVID-19 county positivity rates, found on the [CMS COVID-19 Nursing Home Data site](https://data.cms.gov/stories/s/q5r5-gjyu) (<https://data.cms.gov/stories/s/q5r5-gjyu>) to determine when visitation should be paused.
 - a. When the county positivity rate is high (>10%), visitation must only occur for compassionate care situations according to the core principles of COVID-19 infection prevention and facility policies.
6. Under certain limited circumstances, as determined by the Facility, visitation may be permitted inside, in a well-ventilated space, who are appropriately socially distanced and wearing a facemask or face covering while in the presence of others.
7. Facility must use the CMS COVID-19 county positivity rate, found on the COVID-19 Nursing Home Data site as additional information to determine how to facilitate indoor visitation, and must abide by the following
 - a. Low (<5%) = visitor testing is strongly encouraged*.
 - b. Medium (5% – 10%) = Visitor testing is required. Visitors must present a negative COVID-19 test result from within the past seventy-two hours (72)*. Alternatively, the visitor(s) may provide proof of having completed the COVID-19 vaccination series no less than 14 days prior to the date of the visit but also within 90 days of the last vaccination. However, proof of vaccination is not a guarantee that a visitor is not transmitting COVID-19, so testing is still recommended, and facilities may choose to require testing for these individuals. Additionally, all visitors must adhere to all infection control practices.

*Facility may utilize rapid testing

- c. High (>10%) = Visitation must only occur for compassionate care situations. Facilities should offer rapid testing whenever possible.
- 8. The Facility will screen Visitors for signs and symptoms of COVID-19 prior to resident access and will prohibit Visitor(s) exhibiting any COVID-19 symptoms or that do not pass the screening questions.
- 9. Screening shall consist of both temperature checks and asking screening questions to assess potential exposure to COVID-19 which shall include questions regarding international travel or travel to restricted states designated under the [Commissioner's COVID-19 Travel Advisory \(https://coronavirus.health.ny.gov/covid-19-travel-advisory\)](https://coronavirus.health.ny.gov/covid-19-travel-advisory). Please note that if you have visited any of the Restricted States or have travelled internationally within the last fourteen (14) days, visitation will **NOT** be permitted.
- 10. The following information must be provided for each visitor: first and last name of the visitor; physical (street) address of the visitor; daytime and evening telephone number; date and time of visit; and email address, if available. To expedite the screening process and schedule your visit, please visit <https://www.signupgenius.com/go/10c0d4daea82ca6fdc34-resident2>.
- 11. No more than 20 percent (20%) of the residents shall have visitors at any one time.
- 12. Visitors under the age of 18 years old MUST be accompanied by an adult 18 years of age or older.
- 13. Current COVID 19 positive residents, residents with COVID 19 signs or symptoms, and residents in a 14-day quarantine or observation period remain ineligible for in person visits.
- 14. A copy of the Facility's formal visitation plan is posted on the website.
- 15. The staff is required to monitor the visitation process. In accordance with the NYSDOH February 22, 2021 Health Advisory, if any visitor fails to adhere to the Facility's visitation plan, he/she/they will be prohibited from visiting for the duration of the COVID-19 state declared public health emergency.